



ZOOM FAQS – FOR AUDIENCE MEMBERS

USING ZOOM:

A few important links to optimise using Zoom:

1. [Downloading Zoom](#) – You can download the latest version of Zoom from the Download Centre.
2. [How to test your video](#)
3. [How to test your audio](#)
4. [Changing your view](#)

TIPS FOR ATTENDING A VIRTUAL EVENT:

- **Download Zoom:** Make sure you have [downloaded Zoom](#) ahead of the scheduled event time.
- **Internet:** Please make sure you have a strong and reliable internet connection. Please consider having your phone available to hot spot off, and practise connecting your computer to this, should your main internet drop out.
- **Session recordings:** We are recording a video of the whole event to share with the attendees.
- **Asking Questions:** If the host is taking questions, please add your question to the Q&A box.
- **Technical Difficulties:** If you are experiencing technical difficulties during the event, please visit the [Zoom help centre](#) which provides answers to most questions or use the 1:1 chat to speak to the Technical Stage Manager.